

MailStore Server

The Standard in Email Archiving

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The Experts in Email Archiving
www.mailstore.com



One of the World's Leading Archiving Solutions

- ▶ Trusted by tens of thousands of organizations in 100 countries
- ▶ Supports almost all email systems and archiving methods
- ▶ Integrated and scalable storage technology
- ▶ Minimal system requirements and easy to set up
- ▶ Low maintenance
- ▶ Low pricing



Advantages for Your Company



Legal and Economical Advantages



Regulatory Compliance & Assistance with eDiscovery

- ▶ Businesses are faced with the challenge of meeting a growing number of compliance requirements
- ▶ Email archiving must be an integral part of any businesses email governance strategy
- ▶ MailStore Server® can also help customers meet their obligations under the EU's GDPR

Lowering IT Costs and Expenditures

- ▶ Overloaded servers, increasing storage costs and complex backup and restore processes place an enormous strain on IT departments and their budgets
- ▶ MailStore Server reduces these costs
- ▶ It also helps reduce financial risks stemming from data loss or legal conflicts

Protection Against Data Loss



Complete Archiving Through Journaling

- ▶ You can make sure that all your business emails are archived provided you follow the guidelines for setting up journal archiving
- ▶ Even if users delete emails from their mailboxes, those emails will have already been archived.
- ▶ MailStore Server also allows your existing emails to be archived in a central location

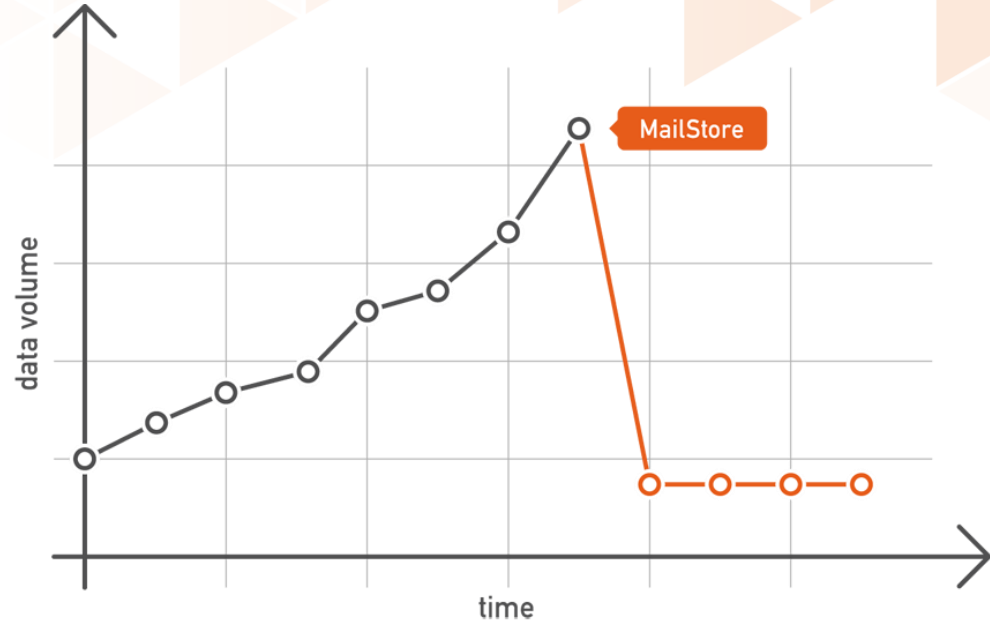
Independence of Cumbersome PST Files

- ▶ PST files are prone to data loss or corruption, have a huge impact on storage and backup and can be a nightmare to search, e.g. in eDiscovery scenarios
- ▶ With MailStore Server you can centrally archive and backup all PST files of the company

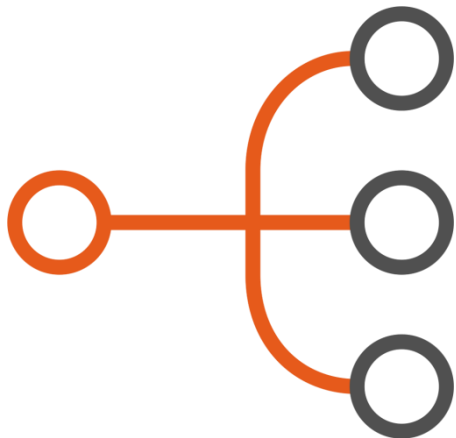
Lower Storage Requirements

Reduce the Workload of Email Servers

- ▶ Emails can be deleted from the mail server's mailboxes according to a rule-based process once they have been archived
- ▶ This allows the workload of the server to be maintained at a consistently low level
- ▶ Save up to 70% storage space with de-duplication and compression



Simplify Backup and Restore



Reduce Backup and Restore Times

- ▶ By reducing the mail server's data load, it can be backed up much easier, i.e. quicker, and restored quicker in the event of failure
- ▶ When a mail server is out of service or data is lost, every user at the company can access their emails via the email archive

One-Click Restore for All Users

- ▶ Users can restore emails from the archive with a single mouse-click
- ▶ The administrator no longer has to go through the time-consuming process of recovering them from the backup

Increase Productivity



Fast Search Access

- ▶ MailStore Server offers fast full-text searching for emails and all types of file attachments
- ▶ A convenient add-in for Microsoft Outlook allows users to access their archive and integrates seamlessly into their usual working environment
- ▶ Access is also possible via the original folder structure as well

Elimination of Mailbox Quotas

- ▶ Email archiving eliminates the need to use mailbox quotas as a way to limit the use of a mail server's storage capacity

Technology Overview



Flexible Archiving



¹All references to Microsoft 365 interchangeably apply to the Office 365 Enterprise plans and other plans that kept Office 365 in their name.

Flexible Archiving

Complete Archiving Through Journaling

- ▶ You can make sure that all your business emails are archived provided you follow the guidelines for setting up journal archiving
- ▶ When a user deletes an email from their mailbox, his email will have already been archived
- ▶ This archiving method is available for Microsoft Exchange and for many other email servers

Archiving Existing Emails

- ▶ Existing mailboxes (single, multiple or all)
- ▶ Public folders and shared mailboxes
- ▶ Email clients (e.g. Microsoft Outlook or Mozilla Thunderbird)
- ▶ PST and other email files

More Features

- ▶ During the archiving process, MailStore Server imports the folder structure set up by the user to the archive
- ▶ Email is archived with MIME compatibility
- ▶ MailStore Server offers Active Directory and generic LDAP integration for user administration

Storage Technology



- ▶ Integrated and scalable storage technology that does not require any external database software and is available immediately after setup is complete
- ▶ A single MailStore Server installation can manage a rapidly growing volume of email
- ▶ Using SQL Server is alternatively possible
- ▶ MailStore generates SHA hash values from email content & uses internal AES-256 encryption. This helps to protect the archived data from tampering.
- ▶ While the archive presents itself as a singular entity, it can consist of any number of individual archive stores internally
- ▶ This allows a flexible storage management and guarantees scalability for large amounts of data

Fast Search Access

Integration with Outlook

- ▶ A convenient add-in for Microsoft Outlook allows users to access their archive and integrates seamlessly into their usual working environment
- ▶ The add-in provides for all essential functions, such as full-text searching, access via the user's familiar folder structure and one-click restore
- ▶ The add-in can be distributed according to group policies

MailStore Web Access

- ▶ MailStore Web Access allows access to the email archive using any web browser
- ▶ The responsive design ensures that modern smartphones and tablets can be used to access the archive without any problem

MailStore IMAP Server

- ▶ MailStore Server has an integrated IMAP server that gives IMAP-compatible email clients read access to the archive
- ▶ This provides a convenient way for many other email clients (such as Mozilla Thunderbird) across all operating systems (such as Mac OS or Linux) and mobile platforms to access the email archive

Compliance Features

The comprehensive technology concept of MailStore Server helps companies to meet a growing number of compliance requirements and can also assist with eDiscovery scenarios.

- ▶ Complete archiving through journaling
- ▶ An archived email is identical to the original email in every respect
- ▶ MailStore Server helps to protect archived data from tampering – even exported emails
- ▶ Sophisticated retention policies
- ▶ Legal Hold function
- ▶ Integrated auditing function to consistently log changes and events
- ▶ A special auditor user type allows external auditors to access the archive
- ▶ The archive search can also be performed on a company level to assist with eDiscovery
- ▶ All archived email can be exported in a single step at any time

Why MailStore Server?



Tens of Thousands of Success Stories



"From an IT administrator's perspective, MailStore Server is simple to install and easy to manage. The documentation is a great help when it comes to installation and it is easy to set up. When it comes to the archiving methods provided, the solution is enormously versatile and noticeably lightweight."

PGA of Australia

"We were able to archive the first email just a few minutes after installation. MailStore Server has delivered cost savings, improved efficiencies, and excellent reliability. Furthermore it has been running smoothly and without any disruptions for over a year and a half."

Indianapolis Airport Authority

"We'd recommend MailStore as a solid email archiving solution. The installation was a breeze and I was very impressed with their documentation. The product itself is extremely flexible and it's easy to use for both administrators and users."

Legal Services New York City

Top Marks in Customer Satisfaction



Top Marks! **Customer Satisfaction**

- ▶ Technical support at MailStore® is provided exclusively by highly qualified IT experts who handle cases within short response times
- ▶ After contacting our technical support we invite our customers to a survey to rate their experience with our service
- ▶ In recent years, the overall customer satisfaction has been well over 90% each year

Conclusion

- ▶ Specialized in email archiving
- ▶ With tens of thousands of corporate customers, we are one of the global leaders in our field
- ▶ Focused on the specific needs of small and medium-sized businesses
- ▶ Integrated and scalable storage technology
- ▶ Minimal system requirements
- ▶ Easy to set up and low-maintenance
- ▶ Low pricing



“There are a lot of things I like about MailStore Server. I especially like how easy it is to get it up and running and set it and forget it. It’s really an all-in-one solution.”

J. Peter Bruzzese
Triple-MCSE, MCT, MCITP, Exchange MVP

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Thank You!

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